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Serial No.

09/914,294

ANDERSON et al.

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August 27, 2001

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V-F	Utton et al, "A Graphical Tool for Bill Design", BT TECHNOLOGY JOURNAL, Vol. 12, No. 4, pages 85-91, XP000469143
V-F	Crookes, "Multiservice Billing System - A Platform for the Future", BT TECHNOLOGY JOURNAL, GB, BT LABORATORIES, Vol. 14, No. 3, pages 98-113, XP000198546
*Examiner	<div> <i>Thanel Frenel</i> </div> <div> Date Considered </div> <div> 9/18/02 </div>

Form PTO-FB-A820 (Also PTO-1449)